



Crisis Center

# ANNUAL REPORT

2024

The Crisis Center exists to end domestic violence through advocacy, education, and prevention; while helping communities live free of violence.





# MAYA'S STORY

(\*Name changed for confidentiality.)

For eight years, Maya\* lived in fear. Her husband's temper would turn their home into a war zone; shouting, broken dishes, and the cold silence that followed. She had become skilled at hiding bruises and explaining away the fear in her daughters' eyes. But the night he punched a hole in the wall next to their child's head, Maya knew something had to change. With trembling hands, she called the Crisis Center.

A calm voice answered. And that night, Maya fled with her two daughters, with nothing but a backpack and a stuffed unicorn. They didn't go to a traditional shelter. Instead, the Crisis Center placed them with their safe, partner hotel for emergency sheltering. That night, Maya cried in the shower, not out of fear this time, but from relief. "It was the first time in years I slept without listening for footsteps."

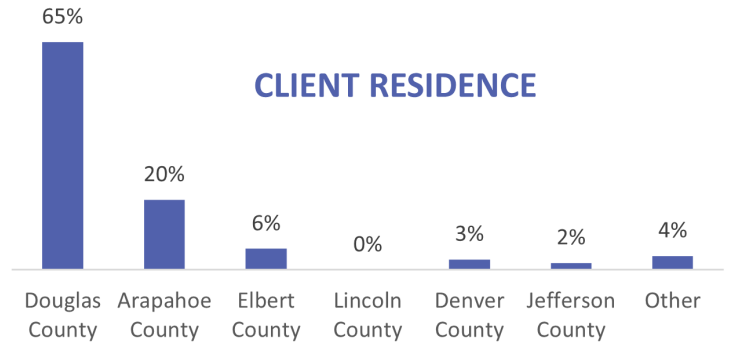
The next morning, a Legal Advocate from the Crisis Center met her at the hotel. The Advocate walked her through filing a protection order, helped her apply for emergency custody, and talked through how to handle the court proceedings. When Maya stood before the judge, she wasn't alone. Her Advocate stood beside her. Over the next several months, the Crisis Center continued to support Maya and her girls with transportation assistance and therapy.

Maya now lives in a small apartment through a transitional housing program. She's working part-time and attending night classes to become a teacher's aide. The girls are thriving. "I used to think I had to stay for them," Maya said. "But leaving was the bravest thing I've ever done, for me, and for them." Thanks to the Crisis Center's emergency shelter and Legal Advocacy programs, Maya and her daughters got a second chance.

CLIENT RACE



CLIENT RESIDENCE



## OUTCOMES & IMPACT

Client outcomes from both our emergency shelter and non-residential programs are positive, with an average overall satisfaction of 92%. Specifically, clients stated the following:

- 100% gained knowledge about community resources
- 100% know more ways to plan for their safety
- 100% are more hopeful about their future
- 97% are more self-sufficient than before engaging in services
- 97% understand the violence was not their fault
- 93% stated their overall emotional health and well-being have improved

You can help make a difference in the lives of the adults and children we serve. All services are free and confidential. Give today at [www.ColoradoGives.org/CrisisCenter-CO](http://www.ColoradoGives.org/CrisisCenter-CO).

# CRISIS CENTER SERVICES IMPACTING LIVES

In 2024, we provided direct service to 337 unduplicated adults and children impacted by domestic violence; 23% of adults utilized more than one service.

*All direct services are free to clients and meet best practices of trauma-informed care and confidentiality.*



## 24-HOUR CRISIS LINE 303-688-8484

Answered by trained staff who offer crisis intervention, information, support and referrals.

**In 2024, the Crisis Center received 1,348 calls.**



## OUTREACH & EDUCATION

Programs include expert testimony, case consultation, technical trainings for individuals working in the Criminal Justice System and educational training and workshops for the community.

**In 2024, the Crisis Center reached 2,786 community members.**



## EMERGENCY SHELTER

Provides safety for those in imminent danger through partner hotels. Clients receive assistance with daily essentials, therapy, advocacy, safety planning and access to other community resources.

**In 2024, the Crisis Center provided 3,694 nights to 52 adults and children.**



## THERAPY

Master's level clinicians provide individual and group therapy with the goals of assisting clients in gaining an understanding of how the violence has impacted them; healing from trauma; safety planning and working towards greater well-being.

**In 2024, the Crisis Center provided therapy to 91 adults and children.**



## COMMUNITY ADVOCACY

Helps clients protect themselves and their children from further violence by utilizing the community resources that clients report needing and working towards the client's desired goals.

**In 2024, the Crisis Center provided community advocacy to 120 clients.**



## LEGAL ADVOCACY

Provides information and assistance through the civil legal process including protection orders, child custody issues, legal separation, immigration issues, support at hearings, and offer attorney and other referrals as needed.

**In 2024, the Crisis Center provided legal services to 150 clients.**



"There is a different level of understanding at the Crisis Center. I think most people assume that domestic violence is always physical or only happens in certain socio-economic groups. It was the first time I felt like I had tools to cope with the harassing texts I received daily from my ex-spouse. The Crisis center has the background in dealing with these type of situations. Their help with both myself and my son has been amazing. I had never really been to counseling prior to this, and it really helped both of us. My son was starting to have self-esteem issues at school and now I see a world of confidence in him." - Crisis Center client

# 2024 FINANCIAL REVIEW

In 2024, the Crisis Center received \$1,796,920 in income and expended \$1,723,365. While we continue to rely on government funding to support our direct service program staff, our focus continues to remain on building relationships with our individual and corporate donors, collaborative partners and private foundations to increase unrestricted donations. Cultivation of individual donors continues to yield positive results in retention and additional dollars.

We continue to hold a 90-day operating reserve (25% of the annual operating budget) in short-term investments, including a money market account. These funds are restricted to unforeseen or emergent situations and short-term cash flow shortages.

The Crisis Center remains diligent in our mission, with 81% of our funds going directly back to client programs and services.

## ASSETS

### Current Assets:

Cash and cash equivalents	\$ 1,934,308
Accounts receivable	1,321
Government grants receivable	351,992
Promises to give	133,286
Prepaid expenses	1,243
Inventory	4,980
<b>Total Current Assets</b>	<b>2,427,130</b>

### Property And Equipment:

Furniture and equipment	166,113
Less: accumulated depreciation and amortization	(129,680)
<b>Net Property and Equipment</b>	<b>36,433</b>

## TOTAL ASSETS

**\$ 2,463,563**

## LIABILITIES AND NET ASSETS

### Current Liabilities:

Accounts payable and accrued liabilities	\$ 61,341
Other liability	5,192
<b>Total Current Liabilities</b>	<b>66,533</b>

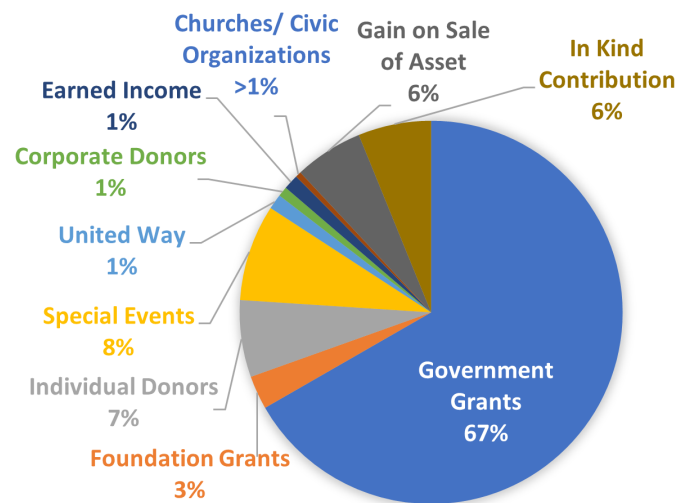
### Net Assets:

Without donor restrictions -	
Undesignated	344,112
Board designated:	
Operating reserve	1,868,831
Capital asset reserve	16,000
<b>Total Board designated</b>	<b>1,884,831</b>
<b>Total Without Donor Restrictions</b>	<b>2,228,943</b>
With donor restrictions	168,087
<b>Total Net Assets</b>	<b>2,397,030</b>

## TOTAL LIABILITIES AND NET ASSETS

**\$ 2,463,563**

## 2024 OPERATING REVENUE



## 2024 OPERATING EXPENSES

